

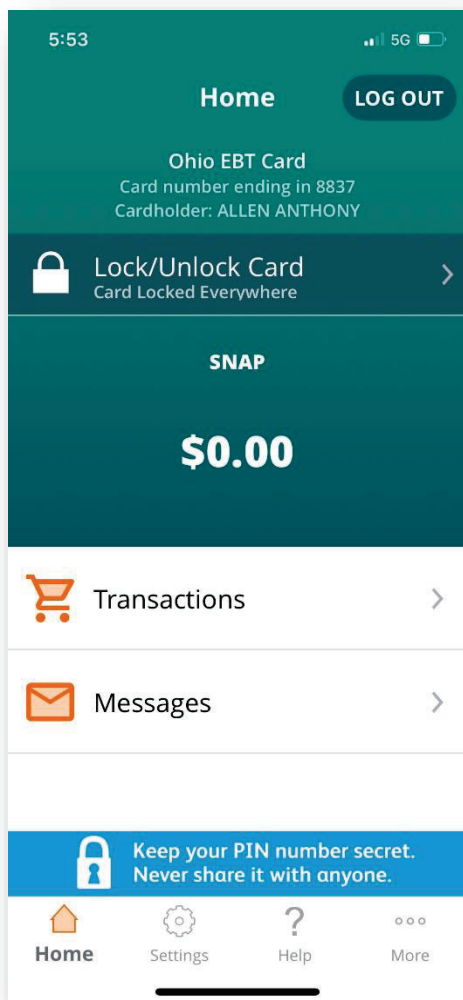
# Out of State Blocking AT Portal, Connect EBT Portal/App screens

## Connect EBT App Screens:

*View of the Lock/Unlock screen for cardholders*

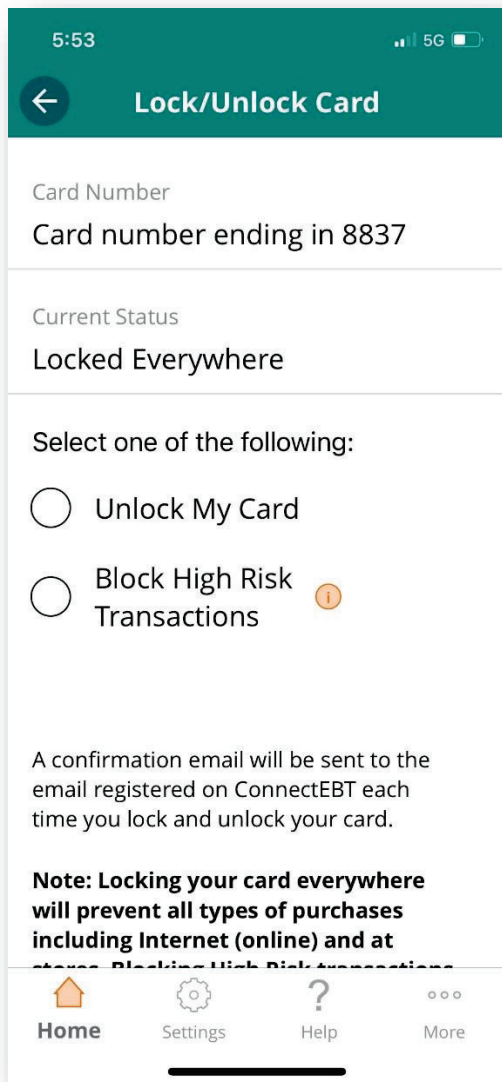
IF a cardholder has a status of Lock My Card Everywhere the following screens will be visible:

1. Once the cardholder logs in this will be the first screen that is viewed. Cardholder is to select “Lock/Unlock Card” button.



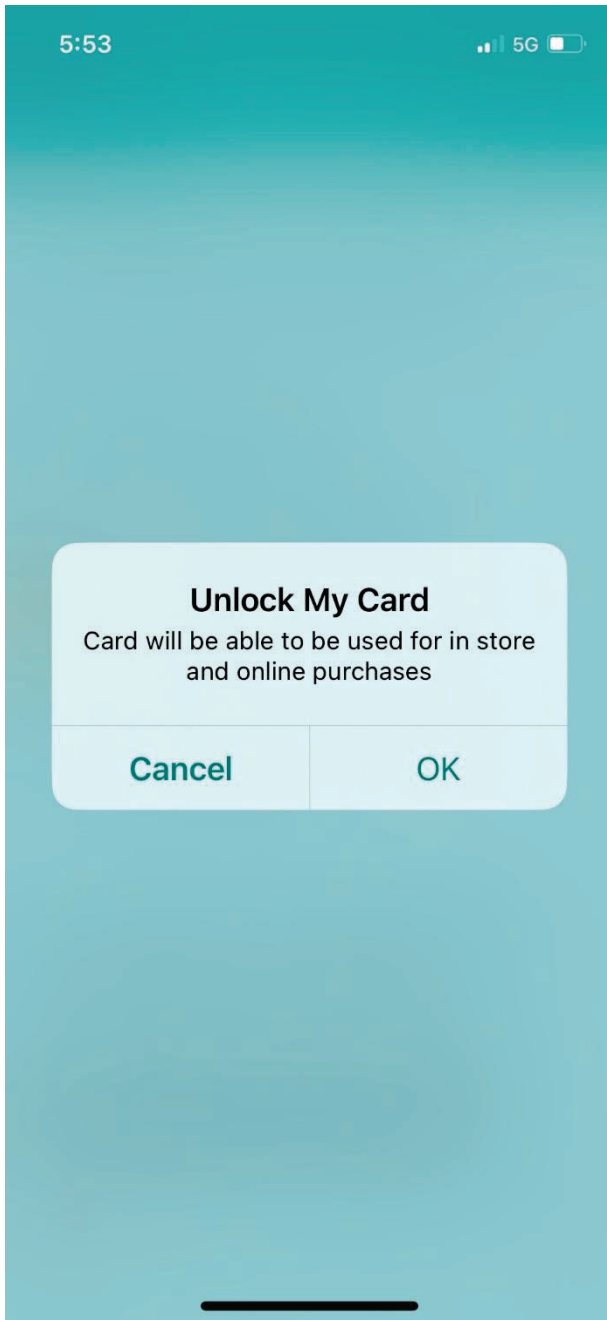
## Out of State Blocking AT Portal, Connect EBT Portal/App screens

2. Cardholder will view their current status of “Locked Everywhere”.
3. The cardholder will have the option to select Unlock My Card or Block High Risk Transaction.



## Out of State Blocking AT Portal, Connect EBT Portal/App screens

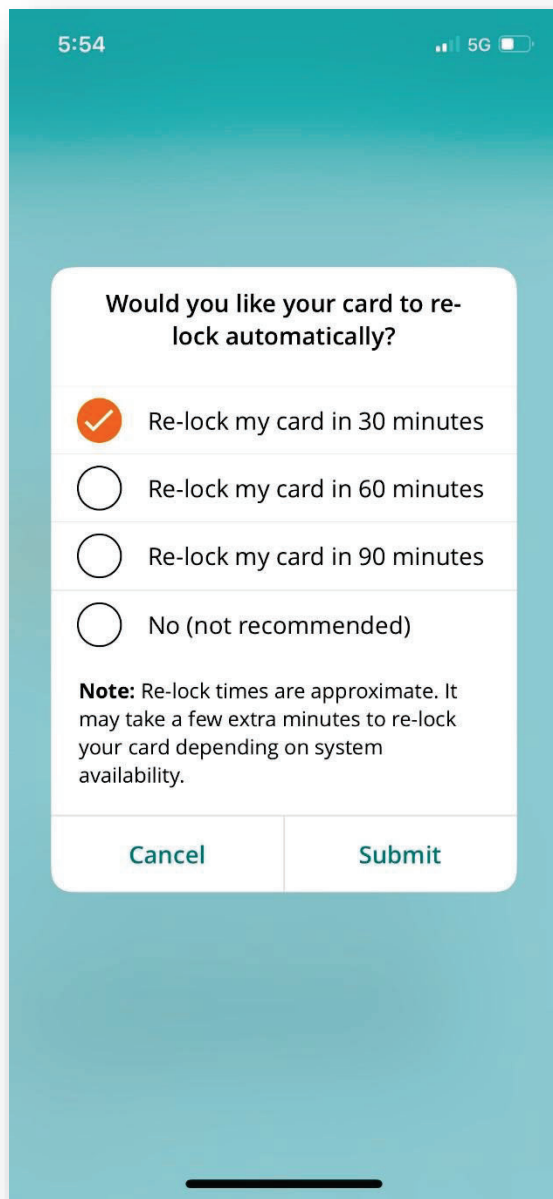
4. When Unlock My Card is selected the following message will be displayed.



5. Cardholder should select "OK"

## Out of State Blocking AT Portal, Connect EBT Portal/App screens

6. Cardholder will see the auto relock screen. Default of 30 minutes is selected, User is to select Submit.



The screenshot shows a mobile application interface with a teal background. At the top, the status bar displays the time 5:54, signal strength, 5G connectivity, and battery level. A white dialog box is centered on the screen with the following content:

Would you like your card to re-lock automatically?

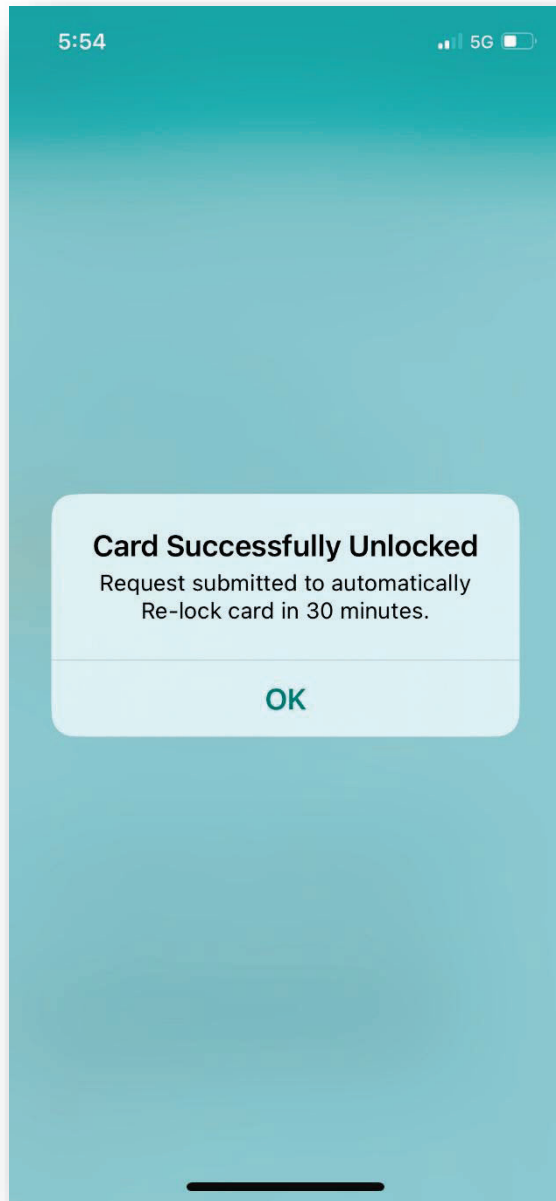
- Re-lock my card in 30 minutes
- Re-lock my card in 60 minutes
- Re-lock my card in 90 minutes
- No (not recommended)

**Note:** Re-lock times are approximate. It may take a few extra minutes to re-lock your card depending on system availability.

At the bottom of the dialog box are two buttons: "Cancel" on the left and "Submit" on the right.

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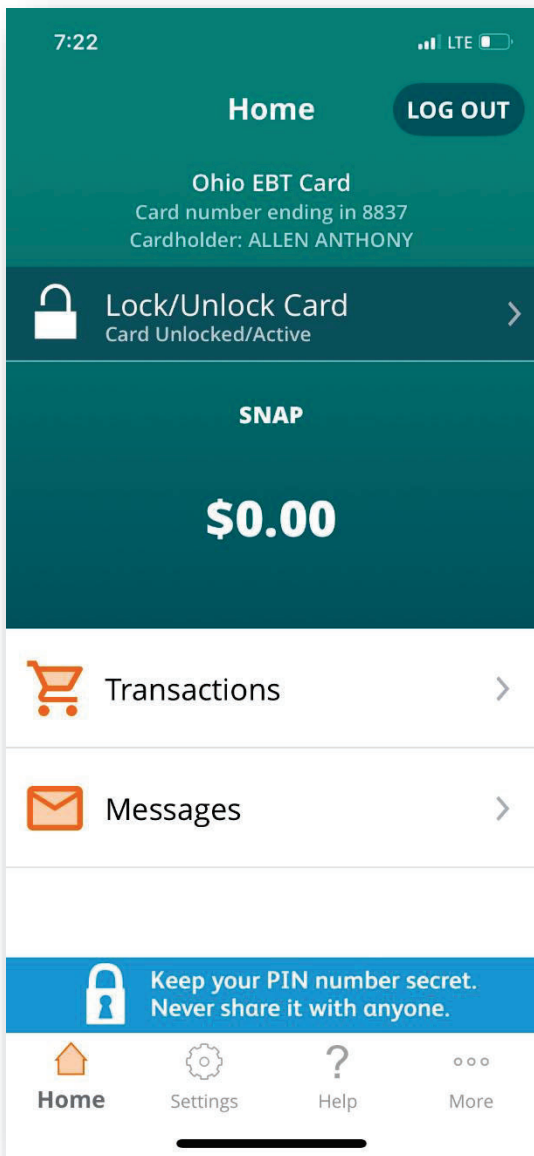
7. User will then see the display of a successful unlock message.



## Out of State Blocking AT Portal, Connect EBT Portal/App screens

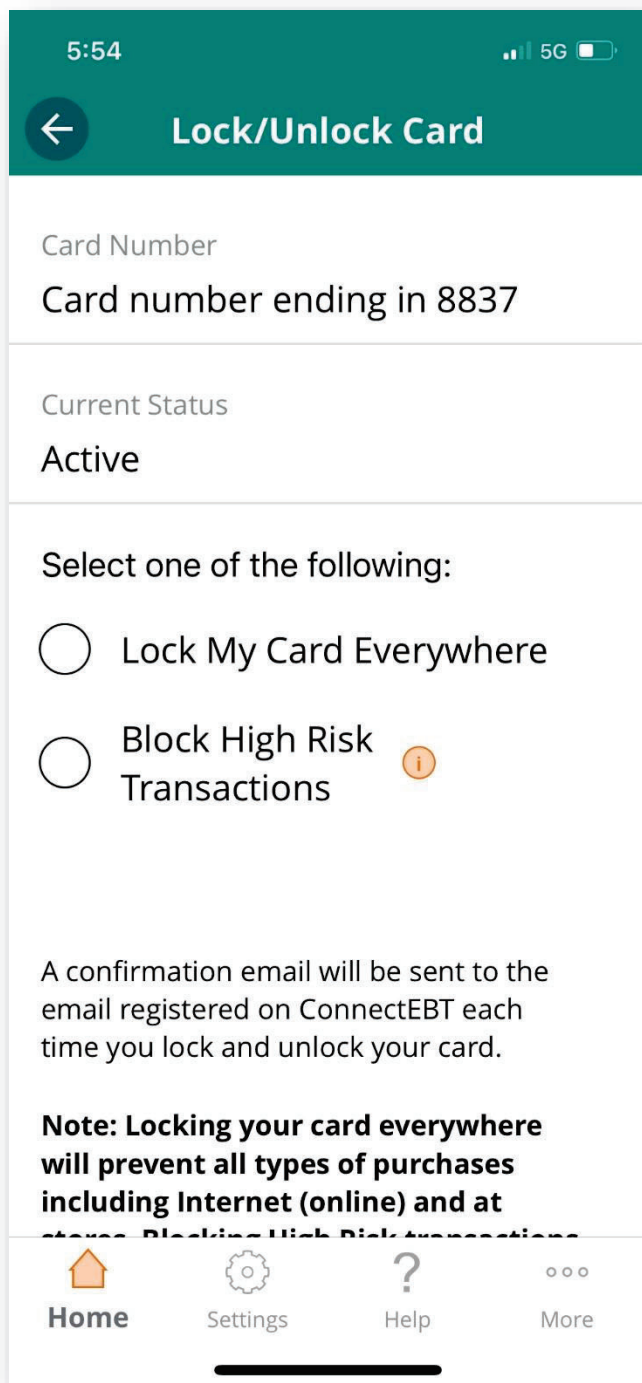
IF a cardholder has a status of **Unlocked/Active** the following screens will be visible:

1. Once the cardholder logs in this will be the first screen that is viewed. Cardholder is to select “Lock/Unlock Card” button.



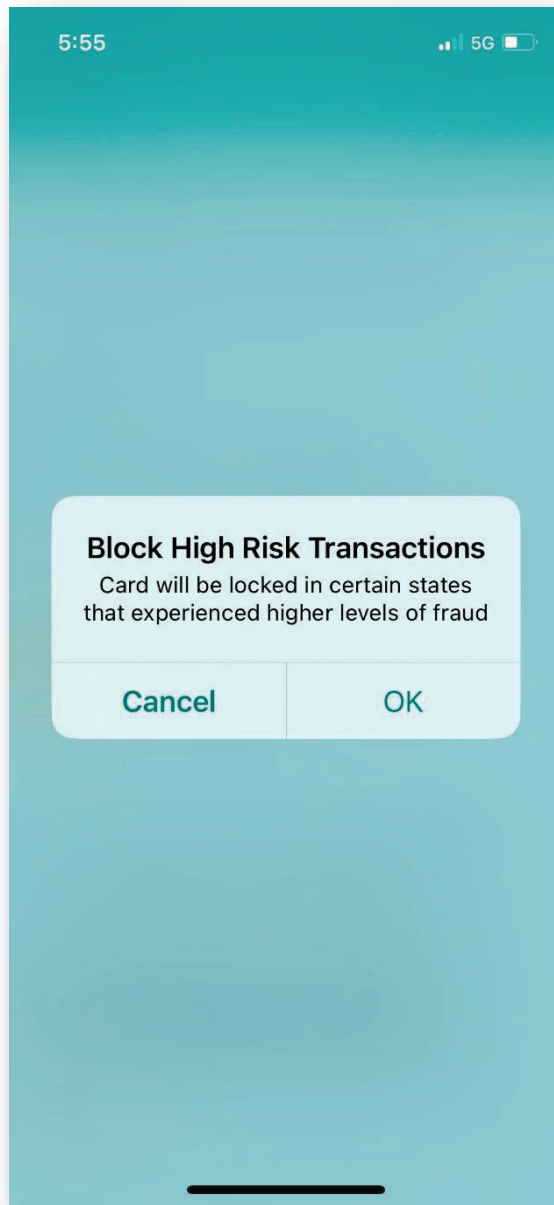
## Out of State Blocking AT Portal, Connect EBT Portal/App screens

2. The user will view their current status of “Active”.
3. The cardholder will have the option to select Lock My Card Everywhere or Block High Risk Transaction.



## Out of State Blocking AT Portal, Connect EBT Portal/App screens

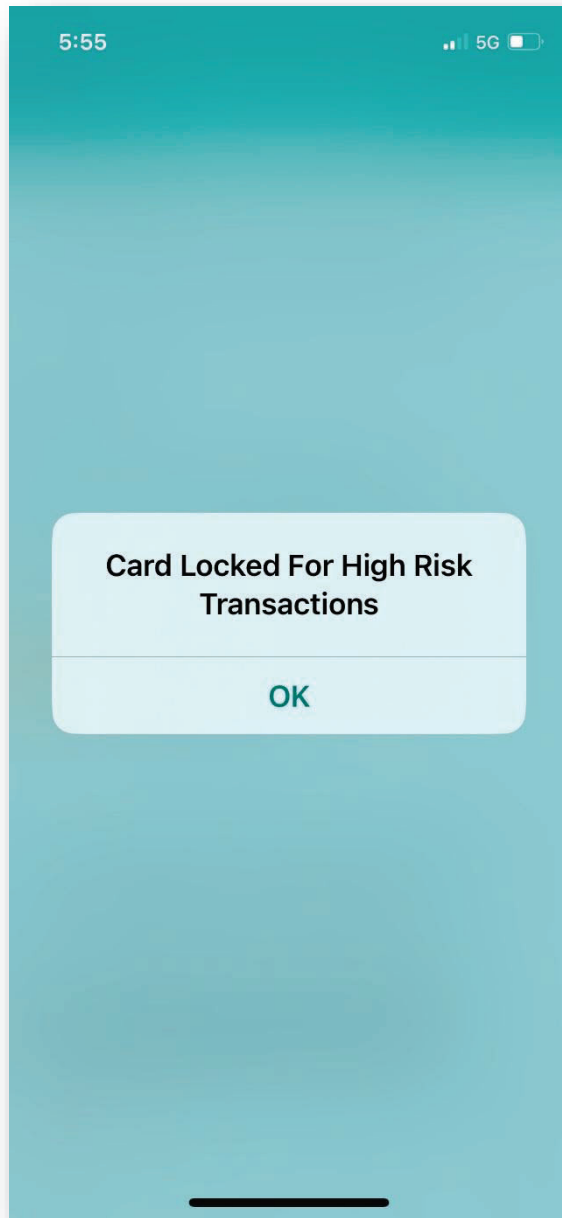
4. When Block for High Risk is selected the following message will be displayed



5. User to select "OK".

## Out of State Blocking AT Portal, Connect EBT Portal/App screens

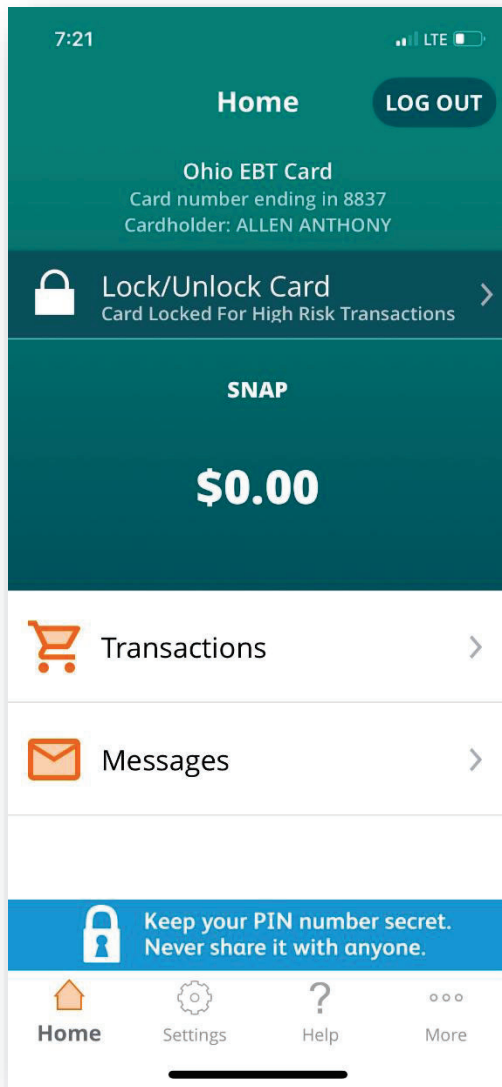
6. The following message will be displayed, user to select "OK".



## Out of State Blocking AT Portal, Connect EBT Portal/App screens

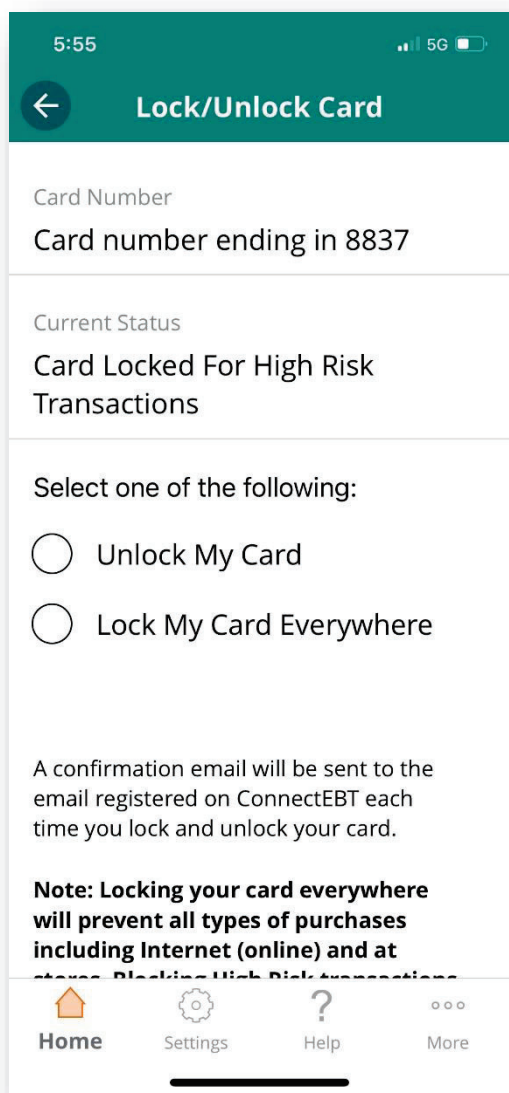
IF a cardholder has a status as **Card Locked For High Risk Transactions** the following screens will be visible:

1. Once the cardholder logs in this will be the first screen that is viewed. Cardholder is to select “Lock/Unlock Card” button.



## Out of State Blocking AT Portal, Connect EBT Portal/App screens

2. The user will view their current status of “Card Locked for High Risk Transactions”.
3. The cardholder will have the option to select Unlock My Card, or Lock My Card Everywhere.



4. For visible actions for Unlock My Card or Lock My Card Everywhere, please refer to above sections
  - a. IF a cardholder has a status of **Unlocked/Active**
  - b. IF a cardholder has a status of **Lock My Card Everywhere**